

# SYSTEMS AND METHODS FOR TESTING OVER A DISTRIBUTED NETWORK

## CROSS-REFERENCES

**[0001]** This application claims priority to United States Provisional Application Serial Number 60/425,740, filed November 13, 2002 and entitled Computer-Based Testing System.

## BACKGROUND OF THE INVENTION

**[0002]** For many years, standardized tests have been administered to examinees for various reasons, such as for educational testing or for evaluating particular skills. For example, academic skills tests (e.g., SATs, GREs, LSATs, GMATs, etc.) are typically administered to a large number of students. Results of these tests are used by colleges, universities and other educational institutions as a factor in determining whether an examinee should be admitted to study at that educational institution. Other standardized testing is carried out to determine whether or not an individual has attained a specified level of knowledge or mastery of a given subject.

**[0003]** Traditionally, standardized tests have been paper-based, whereby examinees are gathered in a room and given paper test materials, usually comprising a question booklet and an answer sheet that is computer-readable by optical or magnetic means. With the growth of the computer industry and the reduction in price of computing equipment, fields in which information has traditionally been distributed on paper have begun to convert to electronic information distribution means. The field of standardized testing is no exception. A modestly-priced computer system can be used in place of a paper test booklet to administer test questions to a user. The use of computer systems to deliver test questions to users is generically described as “computer based testing” (CBT). One system for computer-based testing is described in U.S. Patent No. 5,827,070 (Kershaw, et al.), which is commonly assigned to the assignee hereof and which is herein incorporated by reference in its entirety.

[0004] While systems for computer-based testing have been available, they have generally relied on outdated technologies, such as physical delivery of test questions and related software. While physical delivery of data and software on data storage media (e.g., on optical disk or magnetic tape) is reliable and secure, it is slow and cumbersome because it has a built in lag time (i.e., the time it takes to deliver the medium), and it requires a person to physically handle the delivery medium (i.e., to install the disk or mount the tape). While installation of initial testing materials on physical media may be acceptable, using physical media to provide recurring updates to the materials may, in some cases, be unacceptably cumbersome. With advances in networking, as exemplified by the growth in the capacity and usage of the Internet, network communication is quickly supplanting physical delivery in many contexts, and modern expectations demand no less than the speed that network communications can provide, while still retaining the security and reliability of physical delivery. In the testing context, the need to preserve security and reliability when introducing network distribution cannot be overemphasized.

#### SUMMARY OF THE INVENTION

[0005] A system and method for computer-based testing is disclosed wherein test information is prepared and stored at a central location and delivered via the Internet to one or more testing stations executing test taking software for administering a test. Test information includes test items, which includes test questions, examination identification & sequential information. The test taking software may be a JAVA application launched using the JNLP protocol, a JAVA applet, or any other software application. A JAVA application, unlike a JAVA applet, is not limited to the constraints of a browser and generally has better performance because the application is loaded on the testing station, and thus is the preferred embodiment of the test taking software. Also part of the preferred embodiment, the JAVA Network Launch

Protocol (JNLP) protocol is used allowing the JAVA application to promptly retrieve a latest version of the application over the Internet. Also, a “keep-alive” connection is not required for communication via the Internet (e.g., HTTP/HTTPS protocols) between a testing station and a service center providing tests. The test information comprising the test items is stored only in volatile memory on the testing stations. The items are displayed to the test taker (also referred to herein as the user) and all user interaction with the testing station is transmitted to a central location and stored on a memory device.

[0006] In an embodiment of the invention, a cache list is created comprising a list of all test components which will be delivered to the testing stations and which are necessary to display the items to the user. Test components are used to create test items to be delivered to the user. The cache list is delivered to the testing station and synchronized with a central server. The testing station then pre-fetches a configurable number of components on the cache list. Upon the occurrence of certain pre-determined trigger events, additional components are delivered from the central server to the testing stations in order to minimize data latency issues.

[0007] In an alternate embodiment of the invention, information regarding the status and state of the examination on the testing station is recorded on a memory device accessible by the central server for fault recovery purposes. The central server records an initial state for the testing station, which initial state is determinable by the central server given identification of the examination being taken. The initial state is embodied in a data object which is delivered to the testing station and stored in volatile memory, allowing the state to be maintained on the testing station and mirrored on the central server. Thereafter, the testing station delivers changes to the state, which may comprise interactions by the user with the testing station and elapsed time, to the central server periodically and upon the occurrence of certain user actions.

## BRIEF DESCRIPTION OF THE DRAWINGS

[0008] The invention is illustrated by way of example and not limitation in the accompanying figures in which like numeral references refer to like elements, and wherein:

[0009] Fig. 1 illustrates an exemplary computer based testing system, according to an embodiment of the invention;

[0010] Fig. 2 illustrates a flow diagram of a method for performing state management at a testing station, according to an embodiment of the invention;

[0011] Fig. 3 illustrates a flow diagram of a method for performing state management at a service center, according to an embodiment of the invention;

[0012] Fig. 4 illustrates a table for test information caching, according to an embodiment of the invention;

[0013] Fig. 5 illustrates a flow diagram of a method for performing caching for a test, according to an embodiment of the invention;

[0014] Fig. 6 illustrates an exemplary computer platform, according to an embodiment of the invention.

## DETAILED DESCRIPTION OF THE INVENTION

[0015] In the following detailed description, numerous specific details are set forth in order to provide a thorough understanding of the invention. However, it will be apparent to one of ordinary skill in the art that these specific details need not be used to practice the invention. In other instances, well known structures, interfaces, and processes have not been shown in detail in order not to obscure unnecessarily the invention.

[0016] Before the present methods and systems are described, it is to be understood that this invention is not limited to the particular methodologies, protocols, or systems described, as these may vary. It is also to be understood that the terminology used in the description is for the

purpose of describing the particular versions or embodiments only, and is not intended to limit the scope of the present invention which will be limited only by the appended claims. In particular, although the present invention is described in conjunction with Internet files, it will be appreciated that the present invention may find use in any network of one or more computers.

[0017] It must also be noted that as used herein and in the appended claims, the singular forms “a”, “an”, and “the” include plural reference unless the context clearly dictates otherwise. Thus, for example, reference to a “computer” or “server” is a reference to one or more computers or servers and equivalents thereof known to those skilled in the art, and so forth. Unless defined otherwise, all technical and scientific terms used herein have the same meanings as commonly understood by one of ordinary skill in the art. Although any methods similar or equivalent to those described herein can be used in the practice or testing of embodiments of the present invention, the preferred methods are now described. All publications mentioned herein are incorporated by reference. Nothing herein is to be construed as an admission that the invention is not entitled to antedate such disclosure by virtue of prior invention.

[0018] The term “item,” as used herein, refers to a test question preferably comprising a stem, a stimulus, responses, and directions, or some subset of those elements. These elements that comprise the test items are also known as test components. The concept of an “item,” as it relates to the field of testing is more fully discussed at column 1, lines 25-39 of U.S. Patent No. 5,827,070 (Kershaw, et al.), which is incorporated by reference in its entirety.

[0019] Figure 1 illustrates a testing system **100**, according to an embodiment of the invention. The system comprises test center **110** which comprises one or more testing stations **111a . . . n**, in communication with a service center **120** which in turn is in communication with a service center backend **130**. The test center **110** may be a location where one or more test takers

gather to take an examination, a classroom, or the location of a test taker's personal computer. Further, although not shown in FIG. 1, it will be appreciated that one or more test centers **110** may be in communication with the service center **120** for the administration of a plurality of examinations. Communication between the test center **110**, the service center **120**, and the service center back end **130** may be by any data communication method including wireless communication, wire based communication, via a public telephone switched network (PTSN), or via one or more networks, such as the Internet, intranet, local area network, or a wide area network.

### **TEST CENTER 110**

[0020] In one embodiment, each of the testing stations **111a . . . n** communicate via a network, such as a Local Area Network (LAN), Wide Area Network (WAN) or the Internet, with the service center **120**. Other communication means may be used in whole or in part, including wireless communication, wire-based communication, a PTSN, and combinations thereof. A testing station **111a . . . n** may communicate with the service center **120** using any protocol, such as JNLP or HTTP/HTTPS although a secure protocol such as JNLP is preferred. A connection between the testing station **111a . . . n** and the service center **120** may be established only when necessary to exchange information rather than maintaining a continuous connection for the duration of the assessment. The connection between the test center **110** and the service center **120** may be implemented through a dial-up connection, a high-speed Internet connection or any other communication means including wireless communication.

[0021] Each testing station **111a . . . n** is configured to execute environment preparation software **113** and test taking software **112** to administer a test to a user. The environment preparation software **113** executed by the testing station **111a . . . n** will further configure each of

the testing stations **111a . . . n** to allow for delivery and administration of the test information in a secure environment by disabling the ability of the testing stations **111a . . . n** to switch between the test taking software **112** and any other application or to exchange data between the test taking software **112** and any other application.

[0022] In one embodiment, the test taking software **112** is a JAVA application, which can be launched during the JNLP. The JAVA application may be used to administer a variety of test types. For example, the test taking software **112** may be used to administer so called linear tests, such as tests with predetermined questions, or so called adaptive tests, such as a test that generates questions based on a user's previous responses. The system **100** is adaptable to provide and administer examinations generated from any kind of model. The test taking software **112** is also operable to cache questions, such as described in detail below with respect to FIG. 5 and 6 and to perform the other methods of the present invention.

[0023] The test taking software **112** may constitute a JAVA application not constrained by the limitations of a browser, such as it's supported version of the JAVA runtime environment. Furthermore, in using JNLP the test taking software **112** may easily be updated. Alternately, the test taking software **112** may be implemented by way of an applet or any other software application configured to perform the methods described herein.

[0024] The testing stations **111a . . . n** download test information for administering tests. As a security measure, test information is stored in volatile memory of the testing stations **111a . . . n** and is erased after the completion of the test. In one embodiment, the test information is encapsulated in a JAVA Archive file (JAR) and held in the volatile memory of the testing station for use by the test taking software **112**. Testing information comprises the identification of the examination, test items and test components.

[0025] The testing stations 111a . . . n may be located at the test center 110, where tests may be administered at a facility to multiple users. There is, however, no requirement that the testing stations 111a...n be physically in the same location.

### **Service Center 120**

[0026] The service center 120 includes a web server 122 which is configured to receive data communications via any protocol, although preferably a secure protocol such as JNLP or HTTPS is used. In addition, a servlet engine 121 provides the communication framework and an application server 125 is configured to deliver data to the testing stations 111a...n in the administration of an examination and to receive data from the testing stations 111a...n.

Although shown as separate components, the web server 122, the servlet engine 121, and the application server 125 may be physically separate components or combined into a single physical component.

[0027] The web server 122 is in communication with the testing stations 111a . . . n to provide access to the service center 120. The web server 122 is in further communication with a data storage device 123. The data storage device 123 is configured to store all data received from the testing stations 111a...n which information may comprise the user's responses to questions and any other interaction between the user and the testing station 111a...n. In addition, the data storage device 123 stores data necessary for fault recovery purposes in the event the testing station 111a...n fails. Fault recovery information may include a substantial mirror copy of the current state of a test being administered to user sufficient to allow fault recovery without reconstructing the state from stored information. State information may include test answers and elapsed testing time for a test currently being administered to a user, for example, on a testing station. The data storage device 123 also caches test information (e.g., test questions,



etc.) received from the backend **130** and is further configured to store test items which may be delivered to and displayed on the testing stations **111a...n** and information received from the testing stations **111a...n** (e.g., test results, user identifying information, etc.) to be transmitted to the backend **130**.

[0028] The application server **125** is configured to support the testing software **112** operating on the testing stations **111a...n**. The application service **125** may receive requests from the testing stations **111a...n** for data and appropriately respond to such requests. The application server **125** will control the delivery of test items and components to the testing stations **111a...n**, for example via an ENTERPRISE JAVA BEANS (EJB) container or alternately an Active X control. Furthermore, data transmitted from the testing stations **111a...n** is received via the web server **122** and is delivered to the data storage device **123**.

Optionally, an administrator station (not shown) may be in communication with the application server **125**. The administrator station may be remote from the service center **120**, located at the service center **120**, or included as one of the other components of the computer based testing system **100**. The administrator station may be used to perform administrative functions for the test center **110**, such as monitoring the testing stations **111a...n** for failure, registering users, or printing test scores. The administrator station can also be configured to perform monitoring and other functions for the service center **120** such as load balancing, viewing tests and/or responses, monitoring communications with the testing stations **111a...n**, or troubleshooting. In addition, the administrator station may be configured to perform similar functions for the backend **130**.

[0029] The data received from the testing stations **111a...n** may be transferred from the data storage device **123** to the back end **130** where such data may be subject to further

processing, such as scoring, or archival storage. Such transfer may be accomplished by test results transfer module **124** that receives the user information and test results from the data storage device **123**, and transfers such information and results to the back-end **130**.

### **Backend 130**

The data storage device **123** receives data from and delivers data to the backend **130**. The backend **130** is the location at which the data received from the testing stations such as the user's information and test results are stored and at which the test information is prepared and packaged. In addition, the package migration tool **132** stores the latest release of the test packages to be delivered to the data storage device **123**. Test items are stored on a data storage backend device **133**. In an embodiment of the invention, the test items are stored on the data storage backend device **133** in the form of test packages. The test items are retrieved from the data storage backend device **133** and properly formatted for delivery to the data storage device **123** by the package migration tool **132**. When test items are stored on the data storage backend device **133** in the form of test packages, the package migration tool **132** also manages the proper handling of subsequent versions of test packages to ensure that the proper version is being accessed from the data storage device **123**. For example, test package A (Ver. 1) may be created on data storage device **133** and delivered by the package migration tool **132** to the data storage device **123**. Subsequently test package A may then be updated as Ver. 2. When the package migration tool **132** delivers the Ver. 2 to the data storage device **123**, it does so with an indicator that the prior version (i.e., Ver. 1) should be marked undeliverable and in response to requests for test package A, Ver. 2 should be provided. The package migration tool **132** may also perform encryption by any conventional encryption method, such as those based on symmetric key algorithms or public/private key algorithms.

Data received from the testing stations such as user information and test results are delivered from the service center **120** and stored in a test information repository **135**. User information may include the user's name and address, and/or other information pertaining to the users who take tests, including, for example, identification of the test center **110**. Test results may include information such as the user's responses to the various test items, the version of the test package taken, and date and time of examination. Optionally, the backend **130** may further comprise a test information processor **134**. The test information processor **134** is configured to receive data from the test information repository **135** and process such data to generate desired reports and analysis. For example, the test information processor **134** may score the responses to the test items, may correlate the test results and user information and produce test score reports, statistical analysis, or other information related to the examination.

### **State Management**

[0030] Importantly, the system **100** is configured to provide quick and effective recovery to the testing stations **111a...n** in the event that one or more of the testing stations **111a...n** fail during the examination and need to be restarted prior to the completion of an assessment. The present invention provides a method of providing for such recovery, called state management, which is configurable to the needs and requirements of each test and which will allow the user to restart his/her examination at substantially the same point in the examination that the testing station failed. This method requires that the test state as it exists on the testing stations **111a...n** is mirrored on the data storage device **123**. The test state data is a configurable set of data objects which describes the state of the testing stations **111a...n** at a given point in the examination.

[0031] The test state data comprises, for example, the elapsed test time, the current test item being administered, prior assessment items administered, and responses to prior test items. The elapsed test time includes an amount of test taking time that has elapsed from a starting time of a test being administered. The elapsed test time takes into consideration any amount of time that a test is unavailable to the user while the test is being administered. For example, portions of the test may be downloaded during administration of the test. Due to transmission latency, questions may not be available to the user. If the user is allotted a predetermined amount of time to take the test, the user will not be penalized for the time the questions are not available to the user. Also included in the test state data is the user's responses to prior test items. This includes any answer the user has entered.

[0032] FIG. 2 illustrates the method for performing state management according to an embodiment of the invention. The method is initiated at the start of the test 205 on the testing station. The testing station transmits identification of the examination being administered to the service center 210. The service center then creates an initial state object for that examination 220 and stores the initial state object on a data storage device. The initial state object is delivered from the service center to the testing station 225. The state object includes identification of the examination being administered any may also comprise test items, test item response, lapsed time and any other information related to the taking of the examination. A heartbeat timer is then initialized 230 and each user interaction with the testing station is recorded 235. Next, is the user interaction is checked to determine if it is one which has be predetermined to cause the state to be updated 240. The user interactions which may cause the state to be updated can be configured to meet the needs of a given examination and may include any interaction or only those which result in a response being made to the current test item being

displayed. If the user interaction is one requiring the state to be updated, the testing station then transmits the changes to the state to the service center **245**. Importantly, only the changes to the state are transmitted, not the entire state object. The changes to the state which are transmitted to the service center include not only the user interaction causing the transmission at step **245** but any other changes which may have occurred since the last transmission and the change in time. After the state object is updated with the changes in the state, the heartbeat timer is re-initialized **230**

[0033] Alternatively, if the user interaction is not one which requires the state to be updated, the user interaction is queued for later transmission to the service center **250**. The heartbeat timer is checked to determine if it has exceeded a maximum value **255**. The maximum value may be configured to any amount depending on the requirements of the examination. If the heartbeat timer has not exceeded its maximum value, then the heartbeat timer is incremented **257** and the method continues to record the user interactions **235**. Otherwise, the transmission of changes in the state occurs at step **245**.

[0034] FIG. 3 is a diagram illustrating a method for performing state management at the service center **120**. The method commences with the receipt of a test identification **305** from a testing station. The service center then creates an initial state object **310** and delivers the initial state object to the testing station **315**. Next, a fault timer is initialized **320** and the service center awaits data from the testing station. If data is received **325**, the changes to the state are recorded in a data storage device and the changes to the state are recorded **350**. Alternatively, if data is not received **325**, the fault timer is checked **330** to determine if the fault timer exceeds a maximum value. If the fault time does not exceed a maximum value, the fault timer is incremented **335** and the service center continues to await data from the testing station. If the

fault timer does exceed the maximum value, the service center designates the testing station as restartable **340** and the testing session is closed **345**.

[0035] The fault timer will exceed a maximum value only when it has not received data from the testing station for a time period sufficient to conclude that the testing station is no longer operable. When the testing station is restarted, the service center will identify the examination being conducted on the testing station as the examination previously closed and designated restartable. Using the initial state and the changes to the initial state which have been recorded on the data storage device, the service center will recreate the examination on the testing station at the point when the testing station failed, within parameters configurable to meet the requirements of the examination.

#### **Assessment Item Caching**

[0036] The system **100** is operable to administer any type of examination including, but not limited to, linear tests and adaptive tests. For linear tests, the questions for the test are predetermined. However, instead of transmitting an entire test to a testing station, the service center **120** may transmit the test in portions during administration of the test using the method described herein. For example, one portion of the test may be transmitted to the testing station and stored in local volatile memory, such that a user can begin taking the test. As the test is being administered portions of the test are continually transmitted to the testing station and stored in volatile memory. Events that may trigger transmission of a portion of the test can include the user answering a predetermined number of questions or elapse of a predetermined amount of time.

[0037] The package migration tool **132** can retrieve a test from the data storage backend **133**. The package migration tool **132** may store the test in the data storage backend device **123**

and the web server 122. Then, the application engine 125 transmits portions of the test to the testing station 111a..n as needed.

[0038] For the adaptive test, the next question presented to the user is not predetermined; rather, it is based on a user's response to the then current test question. For adaptive tests, the service center 120 transmits a set of test items or questions to the testing station 111a..n administering the test. The test taking software 112, then selects one or more of the questions to display to the user based on the user's response to a previous question. The selected question(s) are then presented to the user during the test to be answered. This process is repeated until completion of the test. The service center 120 may transmit the set of questions while the user is answering a question. Therefore, the user may not have to wait to read the next question.

[0039] The package migration tool 132 may retrieve a large number of questions from the data storage backend 133 and store the questions in the data storage device 123. The application server 125 may select a set of questions from the data storage device 123 in response to receiving a response from the testing station 111a...n. The set of questions is transmitted to the testing station 111a...n, whereby one or more of the questions in the set are presented/displayed to the user based on the user's response to previous question(s).

[0040] FIG. 4 illustrates an example of the correlation between a response and the next questions to be presented to the user in the administration of an adaptive test. The testing station 111a...n receives a set of seven questions, which are stored in volatile memory. If the user selects answer choice A to a question (e.g., question 10 in the test), then the test taking software selects questions 1 and 2 from the set and these questions are next presented to the user (e.g. as questions 11 and 12). If the user selects answer choice B, then question 3 is selected from the set to be next presented to the user. If the user selects answer choice C, then questions 4-6 are

selected from the set. If the user selects answer choice D, then question 7 is selected from the set.

[0041] The test taking software **112** and the application server **125** together manage the implementation of an adaptive test item selection algorithm such as the lookahead function described in Fig. 4. Any adaptive test algorithm may be implemented on the application server **125** and the test taking software **112**. It selects test questions to be retrieved from the service center and to be displayed to the user based on the response to a previous question. The application server **125** may employ a mechanism for supplying several questions to the testing stations **111a...n**. For example, two sets of questions may be delivered to the testing station – one if the current item is answered correctly, and one if it is answered incorrectly. This is a lookahead algorithm for only one level of questions. The application may be configured to look further ahead and provide multiple levels of sets of questions if required to improve performance. Additionally, the application server may use an algorithm based on the answer choice selections such as the lookahead function described in Fig. 4.

[0042] FIG. 5 is a diagram illustrating a method for caching the components of a test which method may be used for any examination model, including but not limited to linear tests or adaptive tests. Following the start of the test **505**, the service center creates a cache list **510** of all the components which will be delivered to the testing stations in order to administer the test. In a preferred embodiment, the cache list will include any data, messages, and other information necessary to create and display the test items of the examination and record the user's responses. The cache list identifies the components which need to be delivered to the testing station, i.e., the test items. The cache list is then delivered to the testing station **515** and stored in volatile memory. The cache list on the test station and at the service center are then synchronized **520**.



The testing station then pre-fetches a configurable amount data **525**. The amount of data pre-fetched is a cushion which the method seeks to maintain in order to avoid data latency issues. The amount of data stored as a cushion is configured according to the needs of the examination being administered and the network's bandwidth capabilities. All user interactions with the testing station are monitored and recorded **530**. If a user action is a trigger action **535**, the method manages/updates the cache list **540** to maintain the data cushion established in the pre-fetch step. Primarily, managing the cache list will require that additional data should be fetched from the service center. However, in order to avoid adversely effecting the performance of the testing station when then user is interacting with the testing station, the fetch will be timed to occur at times which will minimize such issues, such as periods of inactivity associated with responding to the current test item. If the user interaction recorded is not a trigger action, the system returns to monitoring user interactions.

[0043] This method may be terminated at any time when required in order to continue the orderly display of test items to the user and recording of responses to the test items. For example, if the user skips to a test item which has not be pre-loaded on the testing station, the item caching method will be terminated in order to download to the testing station the components for the test item. Once the components for the test item have been downloaded, the test caching method may be restarted.

[0044] In a preferred embodiment, components my be fetched out of order on the cache list. In this embodiment, components of test items requiring a proportionately large amount data may be fetched out of sequence of the cache list.

[0045] Item caching also requires managing the available bandwidth to optimize not only item caching, but also state management. In a preferred embodiment, a portion of the bandwidth

is reserved for data related to state management, even during the fetch steps of the item caching. In this way, the benefits of both state management and item caching can be achieved by the system.

[0046] FIG. 6 illustrates an exemplary computer platform, according to an embodiment of the invention, for a computing device, such as a testing station, server, etc. in the system 100. The platform includes one or more processors, such as the processor 602, that provides a platform for executing testing software. Commands and data from the processor 602 are communicated over a communication bus 604. The platform 600 also includes a main memory 606, such as a Random Access Memory (RAM), where the software may be executed during runtime, and a secondary memory 608. The secondary memory 608 includes, for example, a hard disk drive 610 and/or a removable storage drive 612, representing a floppy diskette drive, a magnetic tape drive, a compact disk drive, etc., where a copy of a computer program embodiment for the peer privacy module may be stored. The removable storage drive 612 reads from and/or writes to a removable storage unit 614 in a well-known manner. A user may interface with the platform 600 with a keyboard 616, a mouse 618, and a display 620. The display adaptor 622 interfaces with the communication bus 604 and the display 620 and receives display data from the processor 602 and converts the display data from the processor 602 and converts the display data into display commands for the display 620.

[0047] What has been described and illustrated herein is a preferred embodiment of the invention along with some its variations. The terms, descriptions and figures used herein are set forth are way of illustration only and are not meant as limitations. Those skilled in the art will recognize that many variations are possible within the spirit and scope of the invention, which is

intended to defined by the following claims – and their equivalents – in which all terms are meant in their broadest reasonable sense unless otherwise indicated.